

Key words: *rolling stock, board personnel, urban passenger traffic*

Abstract: Due to the lack of uniformity in time and space of the request in the urban passenger traffic, both the passengers and the transportation companies have to suffer: the passengers shall never be able to get (practically) the full capacity they would need in transportation means during the rush hours (and on the busy routes) and the providers of transportation services shall suffer the negative effects of the immobilization of many units during slack hours. Moreover, the transportation companies shall experience big difficulties in organizing the board personnel's work according to the labour code, not having the possibility of programming all the activities not in one, nor two and not even in three normal shifts. This study puts forward a personal methodology which can be used for solving such problems for the benefit of both the passengers and of the transportation companies.